

BRISTOL CITY COUNCIL
Overview Scrutiny Management Board
20th March 2014

Report of: Service Director: Policy, Strategy & Communications

Title: 2013/14 – Quarter 3 Performance Progress Report

Ward: Citywide

Officer Presenting Report: Michele Farmer, Service Director: Policy,
Strategy & Communications

Contact Telephone Number: 0117 92 24567

RECOMMENDATION

That the Scrutiny Commission review the attached measures of success and associated risks, and identify any on which they require reports to be brought back for consideration at a later meeting.

Summary

This report gives an overview of progress against the council's strategic priorities at the end of quarter 3 (1st April 2013 - 31st December 2013), based on the information provided by directorates, at 28th January 2014.

The key objectives of the this report is to:

- Provide a corporate and strategic focus on our agreed outcomes;
- Target performance improvement at core priorities;
- Improve transparency for the public with meaningful and accessible information on performance.

Members are assured that that day-to-day performance is still monitored and reported, appropriately, to service managers and that these progress reports will published on-line.

Policy

1. The adopted approach to monitoring and performance management complies with our Local Code of Corporate Governance.

Consultation

Internal

2. Strategic Directors submitted measures of success that best showed progress against the Corporate Themes. The Corporate Performance & Improvement Team co-ordinated this input and submitted proposals for consideration and agreement by the Strategic Leadership Team (SLT) on 15th October 2013.
3. A report on the proposed reporting arrangements was subsequently submitted to, and approved by the Overview & Scrutiny Committee on the 21st November 2013.
4. This list of performance indicators, projects and risks were scheduled to be presented to this commission on 19 December 2013 to review progress for the 2nd quarter. The design of the appendix has been enhanced following comments from other scrutiny commissions, specifically the font and headings.

External

5. Not applicable

Context

6. The information presented is for the third quarter of 2013/14 (1st April – 31st December)
7. There are two entries in the reports where core data is not currently available, indicated by the status 'Data not due'. For each measure, so noted, there are valid reasons for this including:
 - data is only produced at the end of each year,
 - data is not owned by the Council, and data is released at the discretion of Central Government, BCC partner organisations or other outside bodies.
8. However, managers are monitoring these situations, despite there being no 'actual' data available to be reported. Much of the contextual information explains this and further information can be provided upon request.
9. Attached as Appendix A to this report are the measures of success that apply to this commission, sorted by the Corporate Themes to which they relate.

Proposal

10. That the Scrutiny Commission review the attached measures of success, and identify any on which they require reports to be brought back for consideration at a later meeting.

Other Options Considered

11. Not applicable.

Risk Assessment

12. Not applicable.

Public Sector Equality Duties

13. None for the purpose of this report.

Legal and Resource Implications

14. None sought.

Appendices:

Appendix A: Quarter 3 (April 13 – December 13) Progress against Corporate Priorities, by theme for the Overview and Scrutiny Management Board.

LOCAL GOVERNMENT (ACCESS TO INFORMATION) ACT 1985 Background Papers:

None

Overview & Scrutiny Management Board

Active & Creative

Measures of success	Code	Frequency of measure	2012/13 Outturn	2013/14 Target	Qtr3 Target	Qtr 3 progress (1 Apr - 31 Dec)	Qtr 3 comments about progress of the measure
The level of engagement/involvement with the Neighbourhood Partnership process	NH654	Quarterly	4.51%	5.00%	3.75%	4.05%	Performing better than target. This has been achieved through ongoing engagement activities in communities and the identification of the remaining Neighbourhood Working priorities. We will be above target by year end.

Homes & Safer Communities

Measures of success	Code	Frequency of measure	2012/13 Outturn	2013/14 Target	Qtr3 Target	Qtr 3 progress (1 Apr - 31 Dec)	Qtr 3 comments about progress of the measure
Reduce the total recorded crime per 1,000 population	0PI303	Annual	91	85	n/a	Data Not Due	Quarter 3 data not yet available, however, the estimated year to date performance is a reduction of 2%. Multi-agency action plans continue to be delivered across the key priority areas - violent crime, domestic and sexual violence, acquisitive crime and hate crime.
Reduce the total number of Anti-Social Behaviour (ASB) incidents	0PI308	Annual	36,411	34,591	n/a	Data Not Due	At the end of Quarter 2, there were 21,066 incidents of ASB recorded. This represents a slight year to date increase. Quarter 3 data is not yet available. However, multi-agency partnership working continues at a local level and through case conferencing. Safer Bristol is leading on a new 'problem profile' for the city. This will be aligned to the Constabulary's review of ASB policies and procedures. The new ASB Bill introducing revised tools and powers and it is expected to come into effect in summer 2014. Workshops are being held to understand the new powers and how they may be utilised in Bristol.